INFORMATION TECHNOLOGY

Department Goal

The goal of the 2004-2009 Capital Improvement Budget/Program is to continue to provide cost effective, quality computer processing and telecommunications services to the Municipality while at the same time reducing costs by:

- consolidation of application systems where appropriate,
- integration of existing and new application systems to reduce redundant data entry, storage and management,
- automation of after-hours computer operations where possible, and
- · ensuring the appropriate use of technology.

Program Statement

The department goal can be accomplished through continued application system development and enhancement and implementation of various new hardware and software solutions. All project costs will be funded via a commercial loan to Management Information Systems that will be repaid through realized savings and allocations to departments.

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MUNICIPALITY OF ANCHORAGE Capital Improvement Program PROJECT LIST BY DEPARTMENT (000's)

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		INFORMATION TEC	HNOL	OGY			
YEAR	R	PROJECT TITLE	GO BONDS	FEDERAL GRANTS		OTHER SOURCES	TOTAL REQUEST
-	GORY: Network & I			1			
2004	DESKTOP COMPUTE	RS-IT	0	0	0	50	50
2004	NETWORK STORAGE	, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	350	350
2004	SERVER CONSOLIDA	TION	0	0	0	150	150
2004	TELEPHONY SYSTEM	1 UPGRADE	0	0	0	150	150
		Network & Infrastructure TOTAL	0	0	0	700	700
		Software Replacement	ı	I			
	BUSINESS CONTINUI		0	0	0	50	50
	DISTRIBUTED SYSTE		0	0	0	172	172
	ENTERPRISE SERVE		0	0	0	219	219
2004	MICROSOFT ENTERF	PRISE AGREEMENT	0	0	0	750	750
	MICROSOFT SOFTWA		0	0	0	80	80
2004	PEOPLESOFT ARCHI	VING	0	0	0	225	225
2004	WORK FLOW MANAG		0	0	0	111	111
		Program & Software Replacement TOTAL	0	0	0	1,607	1,607
	GORY: GIS/Data R						
	DATABASE & APPLIC	ATION (MUNI-WIDE)	0	0	0	40	40
	ENTERPRISE DATA		0	0	0	80	80
2004	ENTERPRISE DATA S	ERVER SOFTWARE UPGRADE	0	0	0	80	80
2004	LAND INFORMATION		0	0	0	100	100
		GIS/Data Resources TOTAL	0	0	0	300	300
	L FOR 2004		0	0	0	2,607	2,607
	GORY: Network & I						
			0	0	0		200
	MALICIOUS CODE PR		0	0	0	10	10
		, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	319	319
	SERVER CONSOLIDA		0	0	0	240	240
		UPGRADES-ACTIVE DIRECTORY	0	0	0	375	375
2005	TELEPHONY SYSTEM		0	0	0	207	207
2005	WIRELESS NETWORK	(ACCESS	0	0	0	25	25
		Network & Infrastructure TOTAL	0	0	0	1,376	1,376
		Software Replacement	ı	I	ı	1	
	BUSINESS CONTINUI		0	0	0	100	100
	DISTRIBUTED SYSTE		0	0	0	169	169
	MICROSOFT SOFTWA		0	0			80
	SOURCE CODE MANA		0	0	0		25
2005	WORK FLOW MANAG		0	0	0		96
	_	Program & Software Replacement TOTAL	0	0	0	470	470
_	GORY: GIS/Data R		ı	Í	ı	1	
	DATABASE & APPLIC	ATION (MUNI-WIDE)	0	0	0		20
	ENTERPRISE DATA		0	0	0	200	200
2005	ENTERPRISE DATA S	ERVER SOFTWARE UPGRADE	0	0	0	30	30
2005	LAND INFORMATION	SYSTEM	0	0	0	120	120
		GIS/Data Resources TOTAL	0	0	0	370	370
TOTA	L FOR 2005		0	0	0	2,216	2,216

MUNICIPALITY OF ANCHORAGE Capital Improvement Program PROJECT LIST BY DEPARTMENT (000's)

	INFORMATION TEC	HNOL	.OGY			
YEAR	PROJECT TITLE	GO BONDS	FEDERAL GRANTS	STATE GRANT	OTHER SOURCES	TOTAL REQUEST
CATEGORY: Network &			T.	ı	1	
2006 DESKTOP COMPUT		0	0	0	200	200
2006 MALICIOUS CODE P		0	0	0	10	10
2006 NETWORK STORAG	E, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	427	427
2006 SERVER CONSOLID		0	0	0	280	280
	E UPGRADES-ACTIVE DIRECTORY	0	0	0	130	130
2006 TELEPHONY SYSTE		0	0	0	390	390
2006 WIRELESS NETWOR		0	0	0	25	25
	Network & Infrastructure TOTAL	0	0	0	1,462	1,462
CATEGORY: Program 8		ı	ı	ı	1	
2006 MICROSOFT SOFTV		0	0	0	80	80
2006 SOURCE CODE MAI		0	0	0	25	25
2006 WORK FLOW MANA		0	0	0	36	36
	Program & Software Replacement TOTAL	0	0	0	141	141
CATEGORY: GIS/Data I		ı	I	I	1	
2006 DATABASE & APPLI	CATION (MUNI-WIDE)	0	0	0	20	20
2006 ENTERPRISE DATA		0	0	0	200	200
	SERVER SOFTWARE UPGRADE	0	0	0	30	30
2006 LAND INFORMATION		0	0	0	120	120
	GIS/Data Resources TOTAL	0	0	0	370	370
TOTAL FOR 2006		0	0	0	1,973	1,973
CATEGORY: Network &				1 -	11	
2007 DESKTOP COMPUT	<u> </u>	0	0	0	200	200
2007 MALICIOUS CODE F		0	0	0	10	10
	E, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	427	427
2007 SERVER CONSOLID		0	0	0	320	320
	E UPGRADES-ACTIVE DIRECTORY	0	0	0	375	375
2007 TELEPHONY SYSTE		0	0	0	193	193
2007 WIRELESS NETWOR		0	0	0	25	25
	Network & Infrastructure TOTAL	0	0	0	1,550	1,550
CATEGORY: Program 8				1 -	1 1	
2007 MICROSOFT SOFTV		0	0	0	80	80
2007 SOURCE CODE MAI		0	0	0	25	25
	Program & Software Replacement TOTAL	0	0	0	105	105
CATEGORY: GIS/Data I						
2007 DATABASE & APPLI	CATION (MUNI-WIDE)	0	0	0		20
2007 ENTERPRISE DATA		0	0	0		200
2007 ENTERPRISE DATA	SERVER SOFTWARE UPGRADE	0	0	0	30	30
2007 LAND INFORMATION		0	0	0	120	120
	GIS/Data Resources TOTAL	0	0	0	370	

MUNICIPALITY OF ANCHORAGE Capital Improvement Program PROJECT LIST BY DEPARTMENT (000's)

		INFORMATION TEC	HNOL	OGY		-	
YEAR	!	PROJECT TITLE	GO BONDS	FEDERAL GRANTS	STATE GRANT	OTHER SOURCES	TOTAL REQUEST
CATE	GORY: Network & I	nfrastructure					
2008	DESKTOP COMPUTE	RS-IT	0	0	0	200	200
2008	MALICIOUS CODE PR	OTECTION	0	0	0	25	25
2008	NETWORK STORAGE	, REDESIGN, CORE UPGRADE & MISC. HARDWARE	0	0	0	427	427
2008	SERVER CONSOLIDA	TION	0	0	0	280	280
2008	SERVER SOFTWARE	UPGRADES-ACTIVE DIRECTORY	0	0	0	130	130
2008	TELEPHONY SYSTEM	I UPGRADE	0	0	0	103	103
2008	WIRELESS NETWORK	CACCESS	0	0	0	25	25
		Network & Infrastructure TOTAL	0	0	0	1,190	1,190
CATE	GORY: Program & S	Software Replacement			•		
2008	ENTERPRISE SERVE	R PROCESSOR	0	0	0	305	305
2008	MICROSOFT SOFTWA	ARE ASSURANCE	0	0	0	80	80
2008	SOURCE CODE MANA	AGEMENT	0	0	0	25	25
2008	WORK FLOW MANAG	EMENT	0	0	0	96	96
		Program & Software Replacement TOTAL	0	0	0	506	506
CATE	GORY: GIS/Data Re	esources			•		
2008	DATABASE & APPLICA	ATION (MUNI-WIDE)	0	0	0	20	20
2008	ENTERPRISE DATA		0	0	0	200	200
2008	ENTERPRISE DATA S	ERVER SOFTWARE UPGRADE	0	0	0	210	210
2008	LAND INFORMATION	SYSTEM	0	0	0	120	120
	+	GIS/Data Resources TOTAL	0	0	0	550	550
TOTA	L FOR 2008		0	0	0	2,246	2,246
TOTA	L FOR ALL YEARS	S: INFORMATION TECHNOLOGY	0	0	0	11,067	11,067

Department Information Technology		ROJECT COST	Category Network &	Infrastructure
DDO TECH HITELE AND DESCRIPTION	A-Assr F-Fede H-Herit	te B-Bond nt D-D.O.T. eral O-Other tage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Match:	ing State Grant	DEBT SERVICE (000's)	1-Essential 2-Necessary 3-Desireable
TELEPHONY SYSTEM UPGRADE Upgrade to the system to provide caller I.D. information capacity for future growth.	0=	150	100.0	
NETWORK STORAGE, REDESIGN, CORE UPGRADE & MISC. HARDWARE This would give better accessibility to user data and provide a foundation for network wide disaster recovery. Less downtime, faster access to data/information/applications. Allows different types of data to flow through the network based on urgency. Allows the ability to dedicate bandwidth to specific applications.	O=	350	106.3	
SERVER CONSOLIDATION Reduced annual operating costs for customers and application data/information storage and delivery.	0=	150	50.0	
DESKTOP COMPUTERS-IT Replace and upgrade computers in IT	0=	50	22.2	
For specific funding needed in later years, pl name/description included in the Capital Im	ease re provemen	view the sam nt Program s	ne project section.	2004

Department Information Technology	2004 PROJECT COST	Category Network &	Infrastructure
DDO THEM WITH I AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE (000's)	1-Essential 2-Necessary 3-Desireable
Sub-Total(s)	O= 700		
Category Total	700	278.5 0.0	
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	ne project section.	2004

Department Information Technology	2004 PROJECT COST (000's)	Category Program &	Software Replacement
PROJECT TITLE AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE	1-Essential 2-Necessary 3-Desireable
PEOPLESOFT ARCHIVING Archiving will enhance PS system performance by reducing the size of active databases. Security will be improved by eliminatingthe risk of degradation and corruption in active databases. Archiving will also assist in the transition to future PS upgrades.	O= 225	75.0 0.0	Areawide
WORK FLOW MANAGEMENT Fast access to Assembly Document Control submission processes. Faster processing of items submitted to the Assembly.	O= 111	37.0 0.0	
BUSINESS CONTINUITY PLAN Pre-planned disaster recovery procedures enable return of services to customers faster in the event of a disaster or emergency.	O= 50	50.0	
ENTERPRISE SERVER PROCESSOR Upgrade or replace the Enterprise Server Processor with more cost efficient architecture.	O= 219		
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sa provement Program	me project section.	2004

Department Information Technology	2004 PROJECT COST (000's)	Category Program &	Software Replacement					
	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY					
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE (000's)	1-Essential 2-Necessary 3-Desireable					
DISTRIBUTED SYSTEMS Establish Application Development for new technology.	O= 172	114.7						
MICROSOFT ENTERPRISE AGREEMENT This will facilitate standardization of desktop operating and office software and provide a substantial discount on all Microsoft products.	O= 750	250.0 0.0						
MICROSOFT SOFTWARE ASSURANCE Server licenses and upgrades	O= 80	20.0						
Sub-Total(s)	O= 1,607							
Category Total	1,607	546.7 0.0						
For specific funding needed in later years, pl name/description included in the Capital Im	For specific funding needed in later years, please review the same project name/description included in the Capital Improvement Program section.							

Department Information Technology	2004 PROJECT COST	Category GIS/Data R	desources
DDO INCHES MINIS AND DESCRIPTION	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE (000's)	1-Essential 2-Necessary 3-Desireable
DATABASE & APPLICATION (MUNI-WIDE) Deployment of key applications in GIS and database Muniwide. Includes, emergency shelter database and mapping; wildfire exercise support; and CATS support.	O= 40	13.4	
LAND INFORMATION SYSTEM Designed to provide IT/GIS staff with a development server which has Oracle and SDE installed for testing. This will allow DBA and GIS staff to assess the suitablity of Oracle and SDE as a technology track direction.	O= 100	16.7 0.0	
ENTERPRISE DATA To provide a comprehensive study of data resources present at MOA and the needs of key customers of that data. The final result is a report which identifies the cost and benefits of a data warehouse for MOA and recommends a data warehouse strategy.	O= 80	53.4	
For specific funding needed in later years, pl name/description included in the Capital Im	ease review the sam provement Program s	e project ection.	2004

Department Information Technology	2004 PROJECT COST	Category GIS/Data F	Resources
	S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank	O&M COST	COMMUNITY COUNCIL - PRIORITY
PROJECT TITLE AND DESCRIPTION	M-Matching State Grant	DEBT SERVICE (000's)	1-Essential 2-Necessary 3-Desireable
ENTERPRISE DATA SERVER SOFTWARE UPGRADE Upgrade data server system software to provide mainframe server information via the web and better connectivity with PC systems.	O= 80	33.3	
Sub-Total(s)	O= 300		
Category Total	300	116.8 0.0	
**********	*****	*****	**********
Department Total(s)	0= 2,607		
Grand Total of Information Technology	2,607	942.0	
For specific funding needed in later years, pl name/description included in the Capital In	lease review the sam	ne project section.	2004

Department Information Technology	Category Network & Infrastructure										
	(00	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State									
PROJECT TITLE AND DESCRIPTION	200	04	20	05	20	006	20	007	20	08	2009
TELEPHONY SYSTEM UPGRADE Upgrade to the system to provide caller I.D. information capacity for future growth.	0=	150	0=	207	0=	390	0=	193	0=	103	
NETWORK STORAGE, REDESIGN, CORE UPGRADE & MISC. HARDWARE This would give better accessibility to user data and provide a foundation for network wide disaster recovery. Less downtime, faster access to data/information/applications. Allows different types of data to flow through the network based on urgency. Allows the ability to dedicate bandwidth to specific applications.	0=	350	0=	319	0=	427	0=	427	0=	427	
SERVER CONSOLIDATION Reduced annual operating costs for customers and application data/information storage and delivery.	0=	150	0=	240	0=	280	0=	320	0=	280	
DESKTOP COMPUTERS-IT Replace and upgrade computers in IT	0=	50	O=	200	O=	200	O=	200	0=	200	
								2	004	- 200	9

Pepartment Information Technology	Category Netv	Network & Infrastructure									
	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State										
PROJECT TITLE AND DESCRIPTION	200	4	2	:005	2	2006	2	2007	2	2008	2009
WIRELESS NETWORK ACCESS Wireless computing capability for customers in City Hall, Transit, Public Works and Library. Secure wireless access for APD customers, currently not secure.			0=	25	0=	25	0=	25	0=	25	
MALICIOUS CODE PROTECTION Improved anti-virus protection for all customers			0=	10	0=	10	0=	10	0=	25	
SERVER SOFTWARE UPGRADES-ACTIVE DIRECTORY Improved computing services; such as, faster printing, faster access to e-mail and faster access to data/information.			0=	375	0=	130	0=	375	0=	130	
Sub-Total(s)	O=	700	 O=	1,376	 O=	1,462	 O=	1,550	 o=	1,190	
Category Total		700		1,376		1,462		1,550		1,190	C
	2004 - 2009								9		

Department Information Technology	Category Program & Software Replacement													
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State													
	200	04	200)5	2006		2007	200	08	2009				
PEOPLESOFT ARCHIVING Archiving will enhance PS system performance by reducing the size of active databases. Security will be improved by eliminatingthe risk of degradation and corruption in active databases. Archiving will also assist in the transition to future PS upgrades.	0=	225												
WORK FLOW MANAGEMENT Fast access to Assembly Document Control submission processes. Faster processing of items submitted to the Assembly.	0=	111	0=	96	0=	36		0=	96					
BUSINESS CONTINUITY PLAN Pre-planned disaster recovery procedures enable return of services to customers faster in the event of a disaster or emergency.	0=	50	0=	100										
ENTERPRISE SERVER PROCESSOR Upgrade or replace the Enterprise Server Processor with more cost efficient architecture.	0=	219						0=	305					
								2004 -	- 200	9				

Department Information Technology	Program & Software Replacement												
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State												
	20	004	20	05	200)6	200	17	200)8	2009		
DISTRIBUTED SYSTEMS Establish Application Development for new technology.	0=	172	0=	169									
MICROSOFT ENTERPRISE AGREEMENT This will facilitate standardization of desktop operating and office software and provide a substantial discount on all Microsoft products.	0=	750											
MICROSOFT SOFTWARE ASSURANCE Server licenses and upgrades	0=	80	0=	80	0=	80	0=	80	0=	80			
SOURCE CODE MANAGEMENT Improved disaster recovery capability. Protection from malicious code changes. Improved quality assurance and improved system documentation.			0=	25	0=	25	0=	25	0=	25			
	2004 - 200									2009	9		

Department Information Technology	Category Program & Software Replacement												
DDO IEGE EINE AND DEGEDIDATON	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State												
PROJECT TITLE AND DESCRIPTION	21	004	200)5	20	06	20	107	20	08	2009		
Sub-Total(s)	0=	O= 1,607		470	0=	141	0=	105	0=	506			
Category Total		1,607		470		141		105		506		0	
						2	004	- 200	9				

Department Information Technology	Category GIS/Data Resources												
PROJECT TITLE AND DESCRIPTION	(000's) S-State B-Bond A-Assmt D-D.O.T. F-Federal O-Other H-Heritage Land Bank M-Matching State												
PRODUCT TITLE AND DESCRIPTION	2004		2005		2006		2007		2008		2009		
DATABASE & APPLICATION (MUNI-WIDE) Deployment of key applications in GIS and database Muniwide. Includes, emergency shelter database and mapping; wildfire exercise support; and CATS support.	0=	40	0=	20	0=	20	0=	20	0=	20			
LAND INFORMATION SYSTEM Designed to provide IT/GIS staff with a development server which has Oracle and SDE installed for testing. This will allow DBA and GIS staff to assess the suitablity of Oracle and SDE as a technology track direction.	0=	100	0=	120	0=	120	O=	120	0=	120			
ENTERPRISE DATA To provide a comprehensive study of data resources present at MOA and the needs of key customers of that data. The final result is a report which identifies the cost and benefits of a data warehouse for MOA and recommends a data warehouse strategy.	0=	80	0=	200	0=	200	0=	200	0=	200			
ENTERPRISE DATA SERVER SOFTWARE UPGRADE Upgrade data server system software to (Continued on Next Page)	0=	80	O=	30	0=	30	O=	30	0=	210			
								2004 - 2009					

Department Information Technology	GIS/Data Resources												
DDO IDOM MINI I AND DEGODEDMICA	(0	00's) S-S	tate B-	Bond A-Assm	nt D-D.C).T. F-Feder	al 0-0t	her H-Herit	age Lan	d Bank M-Ma	tching State		
PROJECT TITLE AND DESCRIPTION	20	004	2	:005	2	2006	2	2007	2008		2008		2009
ENTERPRISE DATA SERVER SOFTWARE UPGRADE (Continued) provide mainframe server information via the web and better connectivity with PC systems.													
Sub-Total(s)	0=	300	0=	370	0=	370	0=	370	0=	550			
Category Total		300		370		370		370		550	0		
***********	****	****	***	*****	***	*****	***	*****	***	*****	*****		
Department Total(s)	0=	2,607	0=	2,216	0=	1,973	0=	2,025	0=	2,246			
Grand Total of Information Technology		2,607		2,216		1,973		2,025		2,246	0		
							2004 - 2009						

APPROVED 11.18.03 Page₁₀₋₂₀